

Public Document Pack



**North East
Derbyshire**
District Council

Our Ref: AM/AJD
Contact: Alan Maher
Tel: 01246 217391
Email: Alan.maher@ne-derbyshire.gov.uk
Date: Wednesday, 1 September 2021

To: **Members of the Cabinet**

Please attend a meeting of the Cabinet to be held on **Thursday, 9 September 2021, at 4.30 pm**, District Council Offices, 2013 Mill Lane, Wingerworth, Chesterfield, S42 6NG.

Yours sincerely

A handwritten signature in cursive script that reads "Sarah Skuberg".

Joint Head of Corporate Governance and Monitoring Officer

Cabinet Members

Councillor A Dale (Chair)
Councillor M Foster
Councillor P Parkin
Councillor C Renwick

Councillor C Cupit (Vice-Chair)
Councillor J Kenyon
Councillor A Powell

For further information about this meeting please contact Alan Maher, 01246 217391

Notice of Meeting to be held in Private

It is intended that part of this meeting will be held in private under the Local Authorities (Executive Arrangements) (Meetings and Access to Information) (England) Regulations 2012. The matters to be considered in private are listed under the heading Private Session. The categories of exempt information that are likely to be disclosed during the discussion of these items, as defined in Part 1 of Schedule 12A to the Local Government Act 1972, are listed below each item.

No representations have been received requesting that these items be open to the public.

AGENDA

Public Session

1 Apologies for Absence

2 Declarations of Interest

Members are requested to declare the existence and nature of any disclosable pecuniary interest and/or other interest, not already on their register of interests, in any item on the agenda and withdraw from the meeting at the appropriate time.

3 Minutes of Last Meeting (Pages 4 - 10)

To approve as a correct record and the Leader to sign the attached Minutes of the meeting of Cabinet held on 29 July 2021.

4 Council Plan Targets Performance Update April to June 2021 (Q1 - 2021/22) (Pages 11 - 46)

Report of Councillor A Dale, Leader of the Council and Portfolio Holder for Overall Strategic Leadership

5 Funding to Voluntary and Community Organisations - Summary of Outcomes for 2020/21 (Pages 47 - 72)

Report of Councillor A Powell, Portfolio Holder for Housing, Communities and Communications

6 Urgent Items (Public)

To consider any other matter which the Leader is of the opinion should be considered as a matter of urgency, in accordance with the provisions of Statutory Instrument 2012 No 2089, Regulation 11.

7 Exclusion of Public

The Leader to move:-

That the public be excluded from the meeting during the discussion of the following items of business to avoid the disclosure to them of exempt information as defined in Part 1 of Schedule 12A to the Local Government Act 1972, (as amended by the Local Government (Access to Information) (Variation) Order 2006). [The category of exempt information is stated after each item].

Private Session

8 Derbyshire Homelessness Out of Hours Service (Pages 73 - 78)

Report of Councillor A Powell, Portfolio Holder for Housing, Communities and Communications
Key Decision (Paragraph 3)

9 **Coronavirus (Covid-19) - Contingency Planning Update**

(Paragraph 4)

10 **Urgent Items (Private)**

To consider any other matter which the Leader is of the opinion should be considered as a matter of urgency, in accordance with the provisions of Statutory Instrument 2012 No 2089, Regulations 5 and 11.

We speak your language

Polish
Mówimy Twoim językiem

Romanian
Vorbim limba dumneavoastră

Urdu
ہم آپ کی زبان بولتے ہیں

Chinese
我们会说你的语言



North East
Derbyshire
District Council



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CABINET

MINUTES OF MEETING HELD ON THURSDAY, 29 JULY 2021

Present:

Councillor Alex Dale (Chair)
Councillor Charlotte Cupit (Vice-Chair)

Councillor Jeremy Kenyon
Councillor Carolyn Renwick

Councillor Alan Powell

Also Present:

G Callingham	Director of Growth and Economic Development
K Hanson	Joint Director of Environment and Enforcement
J Dethick	Head of Finance and Resources, Section 151 Officer
K Apps	Head of Economic Growth, Regeneration & Housing Delivery
M Broughton	Joint Head of Transformation and Organisation
K Shillitto	Solicitor & Deputy Monitoring Officer
A Maher	Senior Governance Officer

CAB/ Apologies for Absence

31/2

1-22 With the agreement of the Chair, Councillor M Foster and Councillor P Parkin contributed to the meeting virtually, through the electronic Conference Call system. They did not participate in the decisions taken by Cabinet at the meeting.

CAB/ Declarations of Interest

32/2

1-22 There were no declarations of interest made at this time.

CAB/ Minutes of Last Meeting

33/2

1-22 RESOLVED – That the minutes of the meeting held on 8 July 2021 were approved as a true record.

CAB/ Medium Term Financial Plan - Financial Outturn 2020/21

34/2

1-22 The report to Cabinet explained the outturn position for the 2020/21 financial year. Cabinet was asked to note the information and to agree that specific revenue and capital budgets be now carried forward.

Members were reminded of the financial challenges which the Council had faced during the year as a result of the Coronavirus (Covid-19) pandemic, and the impact of these on its budget. In this context, Cabinet was informed about the reduction in fees and charges received because of the temporary closure of leisure centres, as well as the reduced income from the Council's MOT Testing and Commercial Waste Collection services.

Cabinet noted the financial assistance which the Council had received during 2020-21. In particular, Members heard that the Council received £1.440M in

Covid Response grant funding during the year. This grant funding had helped ensure that services continue to be delivered. In addition, the Government had provided funding to compensate for a proportion of the reduced income received from fees and charges.

Members discussed the report. They welcomed the actions which had been taken to deal with the financial risks which had faced the Council during 2020/21. They also highlighted the challenging savings targets that would need to be made during the remaining years of the Medium Term Financial Plan.

RESOLVED

- (1) That Cabinet noted the outturn position in respect of the 2020/21 financial year.
- (2) That Cabinet approved the carry-forward of revenue budgets, as detailed in Section 2.9 of the report, totalling £0.087M.
- (3) That Cabinet approved the carry-forward of capital budgets, as detailed in Appendix 3 to the report, totalling £6.960M.

REASONS FOR DECISION - To highlight the effective budget management achieved during 2020-21, which enabled the Council to secure a favourable financial outturn position, despite the many challenges that it faced as a result of the Coronavirus (Covid-19) pandemic. To carry forward unused revenue and capital budgets.

OTHER OPTIONS CONSIDERED AND REJECTED - The financial outturn report for 2020/21 was primarily a factual report detailing the actual position compared to previously approved budgets. Consequently, there were no alternative options to be considered.

The allocation of resources to earmarked reserve accounts was undertaken in line with the Council's policy and service delivery framework and in the light of the risks and issues facing the Council over the period of the current Medium Term Financial Plan (MTFP). If these risks do not materialise or are settled at a lower cost than anticipated then the earmarked reserves would be reassessed and returned to balances where appropriate.

CAB/ Housing Strategy

35/2

1-22

Cabinet discussed the Housing Strategy for 2021-2024. Members heard how the Strategy set key housing objectives for the District and included an action plan of specific initiatives to achieve these objectives

Cabinet discussed the Strategy. Members expressed their support for it and the contribution that it would make towards achieving the key housing objectives to promote home ownership, improve existing housing and protect the most vulnerable people. Cabinet welcomed the suggested actions to increase supported housing for vulnerable people in the District and reflected on the action which had already been taken to help achieve this.

Cabinet supported the commitment in the Strategy to work in partnership to achieve the key housing objectives. Members welcomed the opportunity that this would offer to work with its housing management company Rykneld Homes Limited (RHL) to help achieve the Council's goals.

RESOLVED – That Cabinet approved and adopted the Housing Strategy 2021-2024.

REASONS FOR DECISION – To provide a strategic framework for meeting the District's housing needs and to set out a clear plan of how this framework will be implemented.

OTHER OPTIONS CONSIDERED & REJECTED - The option of not adopting the Housing Strategy was considered but rejected. The Strategy will provide the Council with the opportunity to create a targeted and robust approach to meeting housing needs in the District. It will provide evidence of this robust and targeted approach and so help secure funding from external sources.

CAB/ Rykneld Homes Anti-Social Behaviour Policy

36/2

1-22

Cabinet considered the revised Rykneld Homes Anti-Social Behaviour (ASB) Policy. Members heard about the range of changes which had been made to the Policy. These included a more appropriate and up-to-date definition of what constitutes Anti-Social Behaviour, as well a clearer process for how complaints should be dealt with.

Cabinet discussed the revised Policy. Members reflected on the impact which Anti-Social Behaviour can have on families and communities. They welcomed the changes that had been made to the Policy and the greater clarity about how complaints would be dealt with. Cabinet asked that the Strategy be promoted within local communities, in order to help highlight and explain the complaints process

RESOLVED - That Cabinet approved and adopted the Rykneld Homes Limited Anti-Social Behaviour Policy on behalf of the Council.

REASONS FOR DECISION - Adopting the policy will enable the Council to discharge its legal responsibilities as a landlord under Section 218A of the Housing Act 1996 to publish policies and procedures for dealing with anti-social behaviour (ASB). It will provide a framework for tackling and preventing Anti-Social Behaviour.

OTHER OPTIONS CONSIDERED AND REJECTED - The option of not adopting the policy was considered but rejected as the Council would have failed to comply with its legal responsibilities.

CAB/ Urgent Items (Public)

37/2

1-22

None.

CAB/ Exclusion of Public

38/2

1-22

RESOLVED – That the public be excluded from the meeting during the discussion of the following item(s) of business to avoid the disclosure to them of exempt information as defined in Part 1 of Schedule 12A to the Local Government Act 1972 (as amended by the Local Government (Access to Information) (Variation) Order 2006. [The category of exempt information is stated after each item].

CAB/ The Management Agreement with Rykneld Homes Limited for the Management of the Council's Housing Stock - TO FOLLOW

39/2

1-22

Cabinet considered the proposed Management Agreement with Rykneld Homes Limited for the management of the Council's housing stock. Members heard that the previous Management Agreement, which had been signed in 2007, was now out of date and needed to be replaced.

Cabinet discussed the Management Agreement. Cabinet heard that it would be compatible the changes proposed by the Government in: "The Charter for Social Housing Residents, Social Housing White Paper". In particular, Members were informed that these changes would alter the way in which social housing was regulated, in order to make it more tenant focussed process. There would also be increased regulation from the Housing Ombudsman, the Regulator of Social Housing (RSH).

At the conclusion of the discussion Cabinet supported the new Management Agreement. There was a consensus that the Agreement would provide an appropriate structure for the Council and RHL to work together.

RESOLVED

- (1) That Cabinet approved the draft Management Agreement with Rykneld Homes Limited and agreed that it now be signed.
- (2) That the Director of Growth and Economic Development be granted delegated authority, in consultation with the Portfolio Holder for Housing, Communities and Communications, the Section 151 Officer and the Monitoring Officer, to make changes to the Agreement, both before the final version is agreed and when it is signed.
- (3) That the Director of Growth and Economic Development be appointed the Council's Senior Representative under the Management Agreement and granted delegated authority, in consultation with the Portfolio Holder for Housing, Communities and Communications, to make decisions required by the Management Agreement by the Senior Representative.
- (4) That the Head of Economic Development, Regeneration and Housing Delivery be appointed the Council's Contract Manager under the Management Agreement and granted delegated authority to make decisions required by the Management Agreement by the Contract Manager.
- (5) That these delegations be referred to the Council's Standards Committee,

for inclusion in the Delegation Scheme in the Council's Constitution.

- (6) That an agreed Communications Protocol be added to the Agreement within two months of the date of the agreement.

REASONS FOR THE DECISION - To bring up to date the contractual relationship with Rykneld Homes Limited for the management of the Council's housing, including changes being proposed by the Housing White Paper.

OTHER OPTIONS CONSIDERED AND REJECTED - The option of extending the existing agreement was considered but rejected, as a new, up to date, agreement is required.

(Paragraphs 3 & 5)

CAB/ Pine View New Build

40/2

1-22

Cabinet was asked to endorse an officer Delegated Decision on the number of properties to be constructed at Pine View, Danesmoor. The reasons for the Decision were explained to Members. Cabinet discussed the Delegated Decision and agreed to support it.

RESOLVED - That Cabinet endorsed the Delegated Decision DD-039-21-KA, on the increased costs now associated with the development of new properties at Pine View, Danesmoor.

REASONS FOR THE DECISION - To enable an increase of the number of properties in the development and the installation of energy saving technology.

OTHER OPTIONS CONSIDERED AND REJECTED - The option on not developing the dwellings was considered but rejected, for the reasons specified in the report.

CAB/ Purchase of New Properties at Alderman Park, Hasland

41/2

1-22

Cabinet was asked to endorse an officer Delegated Decision on the purchase of new properties at Alderman Park, Hasland. The reasons for the Decision were explained to Members. Cabinet discussed the Delegated Decision and agreed to support it.

RESOLVED - That Cabinet endorsed the Delegated Decision DD-040-21-KA on the purchase of new build properties at Alderman Park, Hasland.

REASONS FOR DECISION - To help meet the high demand for affordable housing in an area where there is currently limited provision of this housing.

OTHER OPTIONS CONSIDERED AND REJECTED - The option of not purchasing the properties was considered but rejected. It would have meant that identified local housing needs could not be met through additional affordable housing.

(Paragraph 3)

CAB/ Sharley Park Development
42/2
1-22

Councillor C Cupit declared an 'Other Interest' as this point as County Councillor for the Division covering the Sharley Park Leisure Centre and as a District Councillor for a ward served by the facility (Shirland). Councillor C Cupit remained in the meeting and took part in Cabinet's decision on the matter.

The report to Cabinet explained the latest position on the development of Sharley Park Leisure Centre. Cabinet was asked to agree that this now be progressed, in line with the masterplan and budget forecasts set out in the report.

Members discussed the report. They reflected on how the development would improve the Council's Leisure Services, how it would benefit North East Derbyshire's communities, especially in the south of the District and the contribution it would make towards improving health and wellbeing of local people. Cabinet welcomed the progress which had been made and agreed the proposed approach.

RESOLVED

- (1) Cabinet agreed that the scope of the Sharley Park Development project be to deliver the scheme outlined in Appendix D to the report, in line with or better than the cost and forecast subsidy, outlined in Appendix B to the report.
- (2) That the Head of Paid Service in consultation with the Section 151 Officer authorises the release of the sum specified in the report from the 'Invest to Save' reserve to fund this next stage.
- (3) Cabinet agreed to progress with the redevelopment as outlined in the report through to Heads of Terms with tenants, submission of funding documentation and progress with the Procurement Strategy, as summarised in the report.
- (4) That the Head of Service Transformation and Organisation be granted delegated authority to enter all associated agreements as specified in the report.
- (5) That the Head of Service Transformation and Organisation be granted delegated authority to inform the Football Foundation of the Council's commitment of the match funding specified in the report, to allow their feasibility process to commence.
- (6) That Cabinet receives a further report detailing options on the possible Value Added Tax (VAT) implications.

REASONS FOR DECISION - To continue with the Leisure Facilities Investment Programme and to deliver a flagship community facility in Clay Cross Town Centre

OTHER OPTIONS CONSIDERED AND REJECTED - The other options

considered and the reasons for their rejection were specified in the report

(Paragraph 3)

CAB/ Coronavirus (Covid-19) - Contingency Planning Update

43/2

1-22 Cabinet received an update on the contingency planning arrangements that were now ongoing at a regional and national level to help combat the outbreak of the Coronavirus (Covid-19).

(Paragraph 4)

CAB/ Urgent Items (Private)

44/2

1-22 Members noted that this would be the last the meeting of Cabinet at which the Joint Director of Environment and Enforcement, Karen Hanson, would attend as an officer of North East Derbyshire District Council. Members thanked Ms Hanson for all her hard work on behalf of the Council and the District's communities. Cabinet wished her well in her new role as a Director for Bolsover District Council.

North East Derbyshire Council

Cabinet

9 September 2021

Council Plan Targets Performance Update April to June 2021

(Q1 – 2021/22)

Report of Councillor Alex Dale, Leader of the Council and Portfolio Holder for Overall Strategic Leadership

Classification: This report is public

Report By: Kath Drury, Information, Engagement and Performance Manager

Contact Officer: Kath Drury, Information, Engagement and Performance Manager

PURPOSE / SUMMARY

To report the Quarter 1 outturns for the Council Plan 2019-2023 targets.

Out of the 81 targets:

- 47 (58%) are on track
 - 12 (14%) have been affected by Covid 19
 - 2 (3%) achieved this quarter
 - 15 (19%) achieved previously
 - 3 (4%) are overdue
 - 1 (1%) data is not available this quarter
 - 1 (1%) has not started yet
-

RECOMMENDATIONS

1. That quarterly outturns against the Council Plan 2019-2023 targets be noted.
2. That target RES 11 - *Increase social media posts to at least 180 per quarter* – be monitored at service plan level as it is now well embedded.

Approved by: The Leader of the Council

IMPLICATIONS

Finance and Risk: Yes No

Details:

On Behalf of the Section 151 Officer

Legal (including Data Protection):

Yes

No

Details:

On Behalf of the Solicitor to the Council

Staffing: Yes

No

Details:

On behalf of the Head of Paid Service

DECISION INFORMATION

Decision Information	
Is the decision a Key Decision? A Key Decision is an executive decision which has a significant impact on two or more District wards or which results in income or expenditure to the Council above the following thresholds: BDC: Revenue - £75,000 <input type="checkbox"/> Capital - £150,000 <input checked="" type="checkbox"/> NEDDC: Revenue - £100,000 <input type="checkbox"/> Capital - £250,000 <input type="checkbox"/> <input checked="" type="checkbox"/> Please indicate which threshold applies	No
Is the decision subject to Call-In? (Only Key Decisions are subject to Call-In)	No
District Wards Significantly Affected	None
Consultation: Leader / Deputy Leader <input type="checkbox"/> Cabinet / Executive <input type="checkbox"/> SAMT <input checked="" type="checkbox"/> Relevant Service Manager <input type="checkbox"/> Members <input type="checkbox"/> Public <input type="checkbox"/> Other <input type="checkbox"/>	Cabinet Members/SAMT informed on route via the quarterly performance meeting Details: Ward Members

Links to Council Ambition (BDC)/Council Plan (NED) priorities or Policy Framework including Climate Change, Equalities, and Economics and Health implications.

All

REPORT DETAILS

1 **Background**

1.1 The attached appendix contains the performance outturn as of 30th June 2021.

2. **Details of Proposal or Information**

2.1 A summary by council plan aim is provided below:

2.2 **Our Economy - Creating a business friendly District that develops skills and jobs**

- 16 targets in total
- 13 targets are on track
- 1 target affected by Covid 19 (ECO 32)
- 1 target awaiting data
- 1 target is overdue
 - ECO 20 - *Review resources to ensure tourism is a focus of the Economic Development Team by April 2020*. Expected to be signed off at Q2.

2.3 **Our Environment - Protecting and promoting the character of our District**

- 16 targets in total
- 9 targets are on track
- 1 target is overdue
 - ENV 08 - *Develop a Climate Change Communications Strategy by April 2021*. The drafting of the strategy is nearing completion.
- 6 targets have been achieved previously (ENV02, 03, 04, 07, 12 & 19))

2.4 **Our Residents – Enhancing our residents’ quality of life**

- 26 targets in total
- 13 targets are on track
- 10 targets have been affected by Covid 19 (RES01, 03, 04, 05, 06, 07, 21, 27, 28 & 30).
- 1 target outturn reported for 2020/21:
 - RES 21 - *Invest in voluntary and community organisations to assist over 20,000 vulnerable and disadvantaged households per year - 17,942* vulnerable and disadvantaged households were assisted by advice and VCS infrastructure agencies commissioned by the Council during 2020/21. The agencies reported a drop in demand for assistance due to Covid due to the COVID-19 restrictions and reduced need for responsive support (such as stays on bailiff action, evictions and mortgage holidays)
- 3 targets have been achieved previously (RES08, 10 & 25)

2.5 **Our Services - Delivering high quality, cost effective services by engaging with residents, partners and Council staff**

- 23 targets in total

- 12 targets are on track
- 2 target achieved this quarter:
 - SER 01 - *Deliver 22 service reviews by 2021*
 - SER 23 - *Complete the review of Planning Committee processes by 1 May 2020. Complete the implementation of all agreed actions by 1 May 2021.*
- 1 target is overdue:
 - SER 18 - *Review the Council's Petition Scheme by Annual Council 2020. (Previously agreed to extend to 31/12/21).*
- 1 targets have been affected by Covid 19 (SER12)
- 1 target not started yet (SER 17)
- 6 targets achieved previously (SER07, 08, 09,10, 24 & 26)

2.6 Details have been provided in the appendix for those at exception including Covid19 affected together with a full council target listing.

3 Reasons for Recommendation

3.1 Out of the 81 targets, 47 (58%) are on track, 12 (14%) have been affected by Covid 19, 2 (3%) have been achieved, 3 (4%) are overdue, 1 (1%) has not started 1 (1%) not available and 15 (19%) have been achieved previously.

3.2 This is an information report to keep Members informed of progress against the council plan targets noting achievements and any areas of concern.

4 Alternative Options and Reasons for Rejection

4.1 Not applicable to this report as providing an overview of performance against agreed targets

DOCUMENT INFORMATION

Appendix No	Title
1	Council Plan Targets Update – Q1 April to June 2021
Background Papers (These are unpublished works which have been relied on to a material extent when preparing the report. They must be listed in the section below. If the report is going to Cabinet (NEDDC) or Executive (BDC) you must provide copies of the background papers)	
All details on the PERFORM system	

**North East Derbyshire District Council
Council Plan Targets Update – Quarter 1 April to June 2021**

Status key

Target Status	Usage
 On Track	The target is progressing well against the intended outcomes and intended date.
 Achieved	The target has been completed
 Overdue	The target has passed its due date for completion.
 Covid - 19 Affected	Performance affected due to Covid 19 Pandemic

Council plan targets achieved and by exception

Achieved

Council Plan Target (Target date 31/03/23 unless stated otherwise)	Directorate/ Portfolio Holder	Status	Q1 2021/22 Progress Update
SER 01 - Deliver 22 service reviews by 2021	Corporate Resources	Achieved	 The Service Review process was incorporated into the Service Plan process which is now complete.
SER 23 - Complete the review of Planning Committee processes by 1 May 2020. Complete the	Environment <i>Cllr Cupit</i>	Achieved	 All the actions points have been implemented. We are on a whole new set of improvement plan action points, but there is no need to add those to the latest Performance Plan as a future target.

implementation of all agreed actions by 1 May 2021.				
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Overdue

ENV 08 - Develop a Climate Change Communications Strategy by April 2021	Corporate Resources <i>Cllr Kenyon/Cllr Powell</i>	Overdue		Discussions taking place with Cllr Kenyon and added new inclusions (June). To be designed and discussed at future climate change meeting. Wider comms work focussed on positive PR - Eckington investment / Carbon reducing measures set to start Summer 2021. Support with PR on LAD bid for Government funding. Social media and The NEWS promotion of do it online forms, GB Spring Clean and environmental digital campaigns.
SER 18 - Review the Council's Petition Scheme by Annual Council 2020	Corporate Resources <i>Cllr Foster</i>	Overdue		Standards will consider this matter at their meeting in September. (Cabinet have previously agreed a revised timescale for this action – 31/12/21)
ECO 20 - Review resources to ensure tourism is a focus of the Economic Development Team by April 2020	Development <i>Cllr Renwick</i>	Overdue		A new Economic Development and Housing Strategy structure report has been agreed by Cabinet and needs to go to Full Council on the 12th July. This is to agree to the increase to the Housing Revenue Account budget to accommodate the new roles. The roles have been job evaluated in anticipation of being acceptable and will go out to advert as soon as possible (assuming it is agreed at full council)

Not started

SER 17 - Undertake a biennial customer satisfaction survey	Corporate Resources <i>Cllr Foster</i>	Not started		The Performance Team will produce an options papers once a strategic steer has been received. Currently a review of the corporate consultation post is being undertaken
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COVID Affected

RES 01 - Whist maintaining high quality leisure facilities, reduce the annual subsidy of the leisure service year on year.	Corporate Resources <i>Cllr Kenyon</i>	Covid Affected		Q1 - The Leisure Facilities re-opened on 12th April 2021 following lockdown. COVID restrictions have been in place throughout the 1st quarter and will be relaxed from 19th July. Participation has been good during the period with 118,359 visits recorded. Participation though June identified a 76% return to activity based on figures from 2019 (pre-covid) & income within the facilities is starting to improve. Works continue with the projects at Sharley Park, Eckington Pool and Killamarsh Sports Centre. Works at Eckington pool are expected to start from 16th August. Financial performance/subsidy reduction will be provided at year end/quarter 4.
RES 03 - Increase participation in leisure activities at leisure centres by 5000 visits per year	Corporate Resources <i>Cllr Kenyon</i>	Covid affected		The Leisure Facilities re-opened on 12th April 2021 following lockdown. COVID restrictions have been in place throughout the 1st quarter and will be relaxed from 19th July. Participation has been good during the period with 118,359 visits recorded. Participation though June identified a 76% return to activity based on figures from 2019 (pre-covid). Note the annual target of 745,000 has been reduced to 596,000 to reflect COVID recovery. This is 80% of the original target and realistic for the service to achieve.

RES 04 - Deliver a health intervention for 258 new attendees per year	Corporate Resources <i>Cllr Kenyon</i>	Covid affected		Jan, Feb, March, a temporary suspension due to vulnerability of client group re Covid 19 and closure of our Leisure Centres as part of national Covid 19 lockdown. Leisure Centres re-opened mid-April, but referral scheme slow to get back to pre Covid levels due to low numbers of new referral as less people visiting GP's and at risk client group still nervous resuming normal activities. Target Q1 - 64 Actual Q1 - 20
RES 05 - Deliver the PALS service to 40 residents per year and report on the socio economic and health benefits	Corporate Resources <i>Cllr Kenyon</i>	Covid affected		PALS service has been COVID affected however the officer is still supporting 3 active clients via the scheme
RES 06 - Deliver the 10 week, 560 Lifestyle Programme to at least 12 schools across the District (10,000 students per year)	Corporate Resources <i>Cllr Kenyon</i>	Covid affected		During this period the team have delivered the 10 week lifestyles programme to 5 primary schools over this period with a throughput of 1,095 participants attending the sessions. All though we are currently behind target based on throughput this will balance during coming quarters over the new academic year.
RES 07 - Deliver additional lunch time or after school PE	Corporate Resources <i>Cllr Kenyon</i>	Covid affected		Due to school bubbles not all activity as hoped has commenced during this quarter. We are currently delivering in 3 primary schools delivering high quality sport and PE during Lunch Time and After school settings.

clubs in at least 6 schools per year.				The throughput of pupils attending these sessions is 2,468 during the first quarter of the year.
RES 21 - Invest in voluntary and community organisations to assist over 20,000 vulnerable and disadvantaged households per year	Corporate Resources <i>Cllr Powell</i>	Covid Affected		17,942 vulnerable and disadvantaged households were assisted by advice and VCS infrastructure agencies commissioned by the Council during 2020/21. Most agencies advise that they have experienced a significant drop in requests for support within the year due to the COVID-19 restrictions and interim changes in Government policy during this period which has reduced the need for responsive support (such as stays on bailiff action, evictions and mortgage holidays). Numbers are expected to increase once more as the interim measures end.
RES 27 - Support at least 4 initiatives per year led by volunteers	Corporate Resources <i>Cllr Powell</i>	Covid affected		Two initiatives have been supported in depth, Wingerworth Men's Shed Group and SCAMWhere? Additionally, following COVID-19, offers for support have been made to all 14 older peoples' group/luncheon clubs who are registered for NEDDC support, in case they need help in reopening following restrictions.
RES 28 - Recruit 8 physical activities champions per year	Corporate Resources <i>Cllr Powell</i>	Covid affected		To date 0 physical activity champions have been recruited due to being COVID affected. During Q2 we hope to have fully re-engaged back into the Clay Cross community and start to recruit champions that can support physical activity and support those feeling lonely/isolated in the local community.
RES 30 - Provide 10 waste, recycling and	Environment	Covid affected		Throughout April to June no education events have been undertaken due to Covid19 restrictions and schools being on lock-down. However, continued

environmental advice to schools and community events per year	<i>Cllr Cupit</i>			education and awareness raising has been undertaken throughout this period with customers whose burgundy bin collections may have been delayed due to issues of contamination. Given learning priorities at this time and ongoing social distancing requirements, no school events are anticipated in the near future.
SER 12 - Ensure that monthly car parking patrols are undertaken outside schools within the District	Environment <i>Cllr Cupit</i>	Covid affected		Patrols and visits to begin again in October 2021 with the new school year, depending on Covid-19 position.
ECO 32 - Increase revenue from business centre meeting bookings by 10% each year to maximise the use of these district facilities (Baseline: 2019/20)	Development <i>Cllr Renwick</i>	Covid Affected		The meeting rooms at the Business Centre are only just starting to be used again but only on a very ad hoc basis as the numbers of staff returning to work at the Centre are still very low. Many staff have not yet returned to working from offices which will continue to have a negative effect on bookings in the short to medium term.

Full Council Plan Target Listing

Aim: Our Economy - Creating a business friendly District that develops skills and jobs

Council Plan Target (Target date 31/03/23 unless stated otherwise)	Directorate/ Portfolio Holder		Q1 2021/22 Progress Update
ECO 02 - Process all major planning applications 10% greater than the National Target per annum.	Environment <i>Cllr Cupit</i>	On track	During quarter 1 (2021/2022) 5 major applications were determined with 2 determined within the statutory period. Target 70%. Actual 40% During the current monitoring period 2020/2022 to date 44 major applications have been determined with 38 determined within the statutory period. This represents 86.36%.
ECO 03 - Process all minor planning applications 10% greater than the National Target per annum.	Environment <i>Cllr Cupit</i>	On track	During the first quarter of 2021/22 45 non-major applications have been determined with 27 determined within the statutory period. This represents 60%. (Target 70%)
ECO 04 - Increase letting of council owned business premises to achieve and maintain a minimum occupancy level of 95%	Development <i>Cllr Renwick</i>	Not Available	Information not available at this time due to resource issues within the Estates function
ECO 07 - Deliver 3 engagement events annually to support business	Development	On track	Businesses were invited to promote their vacancies free of charge at the North Derbyshire Job Fair that took place on 26th May 2021 to support them with recruitment. A Higher

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	Cllr Renwick	and Degree Level Apprenticeship webinar was hosted with the University of Derby and a NED business showcased their apprenticeships - to encourage businesses to consider HADL apprenticeships. One participant attended however the webinar was recorded and is being used as a promotional tool.
ECO 09 - Produce a North East Derbyshire Employment and Skills Strategy by January 2021 and deliver the action plan by March 2024	Development Cllr Renwick	<p>On track</p> <p>Action: <u>Developing a better understanding of NED business workforce needs.</u> Skills audit work has paused due to lack of initial business engagement in the audit. D2N2 skills audit was also released with a lack of business engagement. Work to re-commence September after businesses have focused on re-opening businesses and the challenges faced with doing this. Gaps in skills provision will be addressed as part of the skills audit.</p> <p>Action: <u>Support businesses with the retention of their workforce.</u> A Higher and Degree Level Apprenticeship on line webinar was held on 25th June in partnership with Derby University. Low attendance, however the webinar was recorded and this will be used as a resource to be included on NEDDC website. A Tourism Officer post is being evaluated.</p> <p><u>Encourage and support entrepreneurship within the district.</u> An additional business adviser to support new start ups has been recruited via Vision Derbyshire - one full time adviser will be supporting NED, BDC and CBC and will be starting 5th July.</p> <p><u>Support businesses with the recruitment of local people.</u></p>

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Promotion of Kickstart continues with businesses. An additional virtual job fair took place on 26th May and businesses were invited to promote their vacancies

Support residents in accessing employment support provision. Through partnership working with DCC National Careers Service, additional sessions were introduced in NED to support unemployed residents of all ages. These on line sessions were not taken up and discussions have taken place on ways forward. Residents are having issues with anxiety, low self-esteem and isolation and a meeting is to take place in July with the Trent PTS to discuss if more support can be embedded in the district. The Working Communities Project continues to operate in the district and the Community Employment Adviser is facing similar issues with clients not engaging where previously they have been. In addition, WhatsApp is being trialled as an additional tool to engage more with clients face to face. A communications and engagement strategy is also being developed in partnership with the communications team with the aim of increasing engagement.

Work with local schools to develop a pipeline of local talent. A low carbon day was planned to take place in June with CBE+, a major employer in Holmewood, for schools to participate in a challenge to find out how the company is reducing their carbon footprint. The timing was problematic for the schools due to catching up with the curriculum following the pandemic and this is being arranged to take place in the next school year. CBE+ are also hosting a Vulcan challenge and schools have been signposted to this

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		<p>opportunity. The Careers Enterprise Company are expanding across the whole of the D2N2 area and a North Derbyshire Careers Hub steering and advisory group is being introduced which NEDDC are being involved in to endorse, support and oversee the North Derbyshire Careers Hub implementation plan, supporting schools to achieve their Gatsby benchmarks. A Start in Derbyshire platform is being launched and NEDDC have the option of having a Start in Derbyshire front page to this platform which is being considered alongside a NEDDC employer/job fair virtual platform.</p>
<p>ECO 13 - Hold 4 events annually to foster effective links with further and higher education establishments</p>	<p>Development <i>Cllr Renwick</i></p>	<p>Derby University and Notts Trent promoting their training offer in the summer issue of the News. A HADL apprenticeship webinar took place on 25th June on line with Derby University. Inspire Design, a Clay Cross business talked about the business benefits of progressing staff through the apprenticeship route. Attendance poor however the webinar was recorded and will be used as a resource to be included on the NEDDC website and on social media</p> <p>All universities and the college were engaged with to promote their apprenticeships and other training around NEDDC employment and skills priorities - construction, manufacturing, digital skills in Spring News. This opportunity was taken up by Derby University, Nottingham Trent University and Chesterfield College who all promoted</p>

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			<p>apprenticeships and courses plus there was a special page on digital skills and the opportunities that were available through Chesterfield College including the new Centre of Excellence. Close partnership working continues to take place with the NTU on the development of a local Institute of Technology as does the work around the Skills Hub in Clay Cross with Chesterfield College and Derby University.</p> <p>Discussions have taken place with Chesterfield College, Sheffield Hallam University, Sheffield University, Notts Trent University and Derby University with regards to closer joint working to upskill NED residents, particularly with digital skills and in the sectors of manufacturing and construction. An article on apprenticeships will be in the spring issue of the News and all have been invited to contribute to this. Close partnership working is taking place with NTU on the potential development of a local Institute of Technology focusing on low carbon skills. Partnership working is also taking place with Derby University and Chesterfield College on the development of a skills hub as part of the Clay Cross Town Deal.</p>
ECO 15 - Deliver a bi-annual jobs fair to support jobs and skills	Development <i>Cllr Renwick</i>	On track	A further virtual job fair took place on 26th May 2021 with an overall reach of 88,627 engagements on facebook/linked in and twitter. Discussions to take place with partners on

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		<p>setting up virtual job fairs every 2 month. Additional Kickstarter job fair took place on 28/6/21 to encourage young people to apply for Kickstart job placements as there are nearly 2000 across Derbyshire and a low number of applicants for these positions.</p> <p>Virtual job fair took place on 26th January 2021. The overall stats show a reach of 114,625. The next job fair is being planned and is taking place in May 2021</p> <p>Virtual job fair took place in Sept 20 and there were 45,000 engagements with the job fair. The next job fair is being planned and is taking place on the 26th Jan 2021</p>
ECO 16 - Produce a Tourism Strategy by January 2021 and deliver the action plan by March 2024	Development <i>Cllr Renwick</i>	<p>On track</p> <p>The tourism strategy is published on the website and the action plan will be progressed further by the Tourism officer that is intended to join the team. The tourism intern has been progressing some of the actions including the Love Explore App which has been well received and is due to be further rolled out across the District.</p>
ECO 20 - Review resources to ensure tourism is a focus of the Economic Development Team by April 2020	Development <i>Cllr Renwick</i>	<p>Overdue</p> <p>A new EDU and Housing Strategy structure report has been agreed by Cabinet and needs to go to Full Council on the 12th July. This is to agree to the increase to the Housing Revenue Account budget to accommodate the new roles.</p>

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		<p>The roles have been job evaluated in anticipation of being acceptable and will go out to advert as soon as possible (assuming it is agreed at full council)</p>
ECO 21 - Produce a Growth Strategy by January 2021 and deliver the action plan by March 2024	Development <i>Cllr Renwick</i>	<p>On track</p> <p>The Growth strategy is completed and is now published on the website. The action plan is now part of the teams 'day job' and work is underway to deliver the action plan</p>
ECO 25 - Lead on reviews of Town Centres and larger settlements through Government funded programmes such as the One Public Estate, Town Deal and future opportunities	Development <i>Cllr Renwick</i>	<p>On track</p> <p>The final reports of the Eckington & Killamarsh OPE reports have been completed and have been agreed by the OPE project control board. These reports have also been to SAMT Cabinet and the next stage is the development of a Masterplan for Eckington and elements of an Outline Business Case. This information coupled with the Killamarsh report will form a Levelling up Bid in the Autumn.</p> <p>The Clay Cross town deal is progressing and Amion have been appointed to develop the Business Cases to be submitted and then draw down the funding. This work will progress over the next 6 months and then be locally assured, via independent consultants, S151 officer, Town Deal Board and NEDDC Cabinet (as NEDDC is the accountable body for the Town Deal).</p> <p>Work is continuing to progress on the Dronfield Civic space</p>

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ECO 29 - Reduce the number of complaints in relation to town centre cleanliness	Environment <i>Cllr Cupit</i>	On track	In order to measure performance throughout the 2019\20 and 2020\21 periods, a baseline 12 (1 per month\3 per quarter) target is set to measure performance. However, throughtout Q4 'zero' complaints were received.
ECO 30 - Establish and deliver NED Weekly Apprenticeship hour	Environment <i>Cllr Cupit</i>	On track	As there has been no business interest in the apprenticeship hour, the day and time of the business hour has been changed to Weds pm and has been promoted in the spring issue of the News This has been established and has been promoted however to date, there has been no interest. This will be promoted again in the second employment and skills newsletter and the spring issue of the News.
ECO 31 - Implement and manage an annual programme of capital improvements to council owned business premises to attract and retain business clients (Measure by % completion of annual programme)	Development <i>Cllr Renwick</i>	On track	Current forecast for the Estates commercial portfolio capital programme percentage completion is 38.5%.
ECO 32 - Increase revenue from business centre meeting bookings by 10% each year to maximise the use of	Development <i>Cllr Renwick</i>	Covid Affected	The meeting rooms at the Business Centre are only just starting to be used again but only on a very ad hoc basis as the numbers of staff returning to work at the Centre are still very low. Many staff have not yet returned to working from

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these district facilities (Baseline: 2019/20)			offices which will continue to have a negative effect on bookings in the short to medium term.
ECO 33 - Support at least 25 businesses each year through effective signposting and advice	Development <i>Cllr Renwick</i>	On Track	A dedicated business advisor based at D2N2 Growth Hub was appointed in February 2021 and has supported over 70 NEDDC businesses in that time.

Aim: Our Environment - Protecting and promoting the character of our District

Council Plan Target (Target date 31/03/23 unless stated otherwise)	Directorate/ Portfolio Holder		Q1 2021/22 Progress Update
ENV 01 - Adopt a Local Plan and associated policies	Environment <i>Cllr Cupit</i>	On track	Inspectors Final Report expected by beginning of August. Adoption of Plan in Autumn 2021.
ENV 05 - Deliver 2 proactive planning enforcement exercises per year	Environment <i>Cllr Cupit</i>	On track	The Enforcement Team continue to work proactively on all enforcement as resources allow. As reported

			previously this target has not been achieved for 2020/21.
ENV 06 - Reduce the District Council's carbon emissions by - 125 tonnes CO2 in 21/22 -	Corporate Resources <i>Cllr Kenyon</i>	On track	Through a number of projects such as LED lighting improvements, variable speed drive installation, agile/home working (50% of the time), pool cover, EWI installation and renewable electricity tariff, the forecast carbon reduction is in excess of 850 tonnes, achieving the combined 20/21, 21/22, 22/23 target. We are now in the process of reviewing the data and policies to inform a revision to the carbon reduction strategy.
ENV 08 - Develop a Climate Change Communications Strategy by April 2021	Corporate Resources <i>Cllr Powell/ Cllr Kenyon</i>	Overdue	Discussions taking place with Cllr Kenyon and added new inclusions (June). To be designed and discussed at future climate change meeting. Wider comms work focussed on positive PR - Eckington investment / Carbon reducing measures set to start Summer 2021. Support with PR on LAD bid for Government funding. Social media and The NEWS promotion of do it online forms, GB Spring Clean and environmental digital campaigns.
ENV 09 - Develop and deliver 2 climate change community information events per year	Corporate Resources <i>Cllr Kenyon</i>	On Track	Climate Change Community Information content is being planned as part of the NEDDC Meet the Council events which are currently being scheduled for the Autumn and Spring.

ENV 10 - Deliver 1 climate change training event for Parish Councils per year	Corporate Resources <i>Cllr Kenyon</i>	On Track	The annual session led by the Home Improvement Co-ordinator will be held at the DPLG in March 2022.
ENV 13 - Increase the number of fixed penalty notices issued for litter and dog fouling offences by 20% by 2023 (Baseline: 2019/20)	Environment <i>Cllr Cupit</i>	On Track	In Q1 4 fixed penalty notices issued. On target to meet the objective following resumption of targeted community based patrols.
ENV 14 - Undertake 15 litter picks and Love Where You Live initiatives per year	Environment <i>Cllr Cupit</i>	On Track	In Q1 4 patrols undertaken. On target to meet the objective following resumption of targeted community based patrols.
ENV 16 - Measure %age of all reports of fly-tipping referred for investigation to be responded to within 3 working days (set baseline in 19/20 for 20/21 onwards)	Environment <i>Cllr Cupit</i>	On Track	94% of all reports of fly-tipping referred for investigation were responded to within 3 working days.
ENV 17 - Measure %age of cases of waste crime (Duty of Care and fly-tipping) where sufficient evidence to prosecute has been identified, are progressed to legal services, with a prosecution file, within 60 days (set baseline in 19/20 for 20/21 onwards)	Environment <i>Cllr Cupit</i>	On Track	100% of cases of waste crime (Duty of Care and fly-tipping) where sufficient evidence to prosecute have been identified and progressed to legal services, with a prosecution file, within 60 days. 1 case in Q1

Aim: Our Residents - Enhancing our residents' quality of life

Council Plan Target (Target date 31/03/23 unless stated otherwise)	Directorate/ Portfolio Holder	Q1 2021/22 Progress Update
RES 01 - Whist maintaining high quality leisure facilities, reduce the annual subsidy of the leisure service year on year.	Corporate Resources <i>Cllr Kenyon</i>	<p style="text-align: center;">Covid Affected</p> <p>The Leisure Facilities re-opened on 12th April 2021 following lockdown. COVID restrictions have been in place throughout the 1st quarter and will be relaxed from 19th July. Participation has been good during the period with 118,359 visits recorded. Participation though June identified a 76% return to activity based on figures from 2019 (pre-covid) & income within the facilities is starting to improve. Works continue with the projects at Sharley Park, Eckington Pool and Killamarsh Sports Centre. Works at Eckington pool are expected to start from 16th August. Financial performance/subsidy reduction will be provided at year end/quarter 4.</p>
RES 02 - Run 12 community initiatives per year	Corporate Resources <i>Cllr Kenyon</i>	<p style="text-align: center;">On Track</p> <p>To date the team have launched four new initiatives during this quarter: Book Club via our Walking into Communities officer 31 participants Love Exploring launch at Sharley Park 74 participants Love Exploring launch at Kenning Park 96 participants Scavenger Hunt at Kenning Park 78 participants 279 participants at four community event launches</p>

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RES 03 - Increase participation in leisure activities at leisure centres by 5000 visits per year	Corporate Resources <i>Cllr Kenyon</i>	Covid affected The Leisure Facilities re-opened on 12th April 2021 following lockdown. COVID restrictions have been in place throughout the 1st quarter and will be relaxed from 19th July. Participation has been good during the period with 118,359 visits recorded. Participation though June identified a 76% return to activity based on figures from 2019 (pre-covid). Note the annual target of 745,000 has been reduced to 596,000 to reflect COVID recovery. This is 80% of the original target and realistic for the service to achieve.
RES 04 - Deliver a health intervention for 258 new attendees per year	Corporate Resources <i>Cllr Kenyon</i>	Covid affected Jan, Feb, March, a temporary suspension due to vulnerability of client group re Covid 19 and closure of our Leisure Centres as part of national Covid 19 lockdown. LC's re-opened mid-April, but EBR scheme slow to get back to pre Covid levels due to low numbers of new referral as less people visiting GP's and at risk client group still nervous resuming normal activities. Target Q1 - 64 Actual Q1 - 20
RES 05 - Deliver the PALS service to 40 residents per year and report on the socio economic and health benefits	Corporate Resources <i>Cllr Kenyon</i>	Covid affected PALS service has been COVID affected however the officer is still supporting 3 active clients via the scheme

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RES 06 - Deliver the 10 week, 560 Lifestyle Programme to at least 12 schools across the District (10,000 students per year)	Corporate Resources <i>Cllr Kenyon</i>	Covid affected During this period the team have delivered the 10 week lifestyles programme to 5 primary schools over this period with a throughput of 1,095 participants attending the sessions. All though we are currently behind target based on throughput this will balance during coming quarters over the new academic year.
RES 07 - Deliver additional lunch time or after school PE clubs in at least 6 schools per year.	Corporate Resources <i>Cllr Kenyon</i>	Covid affected Due to school bubbles not all activity as hoped has commenced during this quarter. We are currently delivering in 3 primary schools delivering high quality sport and PE during Lunch Time and After school settings. The throughput of pupils attending these sessions is 2,468 during the first quarter of the year
RES 09 - Deliver the Corporate Communications Strategy Action Plan by 2023	Corporate Resources <i>Cllr Powell</i>	On track On target, progressing actions as planned

Council Plan Target (Target date 31/03/23 unless stated otherwise)	Directorate/ Portfolio Holder	Q1 2021/22 Progress Update
RES 11 - Increase social media posts to at least 180 per quarter	Corporate Resources <i>Cllr Powell</i>	On track Target met and exceeded as previous update. On average 300 posts to social media profiles per quarter. NEDDC now has ownership of LinkedIn account which is being utilised to promote business opportunities, investment and Clay Cross Town Deal work. Embedded – suggest move to an indicator and monitor there. Agreed at Quarterly Performance meeting to monitor at a service plan level. Recommendation to be made to Cabinet.
RES 12 - Improve the overall performance and usability of the website by achieving a minimum score of 90% using the Silktide* tool by Dec 2022.	Corporate Resources <i>Cllr Powell</i>	On track NEDDC currently scores 94 ('Excellent') - for comparison nationally, the top 10 Local Authority websites currently score 97 or above so NEDDC is doing very well. (March 2021) NEDDC have the Silktide website testing tool and scores for aspects of the websites are: • Content 86 • Accessibility 94 • Usability 91 • Marketing 86

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RES 16 - Ensure home ownership models to equate to 25% of affordable homes requirement on new developments	Development <i>Cllr Powell</i>	<p>On track</p> <p>On new developments currently under construction or recently completed, 56% of affordable homes are shared ownership or Affordable Home Ownership. This includes those properties that have been purchased directly from the developer by a Registered Provider, in addition to the affordable homes specified in the planning agreement.</p>
RES 18 - Reduce rough sleeping to zero by 2023	Development <i>Cllr Powell</i>	<p>On track</p> <p>0 recorded rough sleeping in Q1 In Quarter 1 we opened 44 cases (Full Homelessness Applications) 25 prevention cases where people were threatened with homelessness 19 relief cases where people were already homeless The National average for cases opened at prevention stage is 55% In Q1 the NEDDC average for cases opened at the prevention stage is 57%. This is compared to 43% of cases being opened at the relief stage. Covid -19 impact on performance In Q1 we recorded 56 positive outcomes where homelessness or the threat of homelessness was resolved 30 positive outcomes at prevention stage 16 positive outcomes at relief stage The prevention and relief cases do not tell the whole</p>

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			<p>story. In Q1 we also opened 96 advice cases. Advice cases are usually opened to register initial enquiries before a full homelessness application is made. These cases will either change to prevention or relief cases, or, they may only serve to capture more basic low level advice where there is no need to trigger a homelessness application.</p>
<p>RES 20 - Create at least 4 apprenticeship opportunities by 2023</p>	<p>Corporate Resources <i>Cllr Foster</i></p>	<p>On track</p>	<p>We are currently recruiting to two new apprentice positions (one post is joint with BDC).</p>
<p>RES 21 - Invest in voluntary and community organisations to assist over 20,000 vulnerable and disadvantaged households per year</p>	<p>Corporate Resources <i>Cllr Powell</i></p>	<p>Covid Affected</p>	<p>17,942 vulnerable and disadvantaged households were assisted by advice and VCS infrastructure agencies commissioned by the Council during 2020/21. Most agencies advise that they have experienced a significant drop in requests for support within the year due to the COVID-19 restrictions and interim changes in Government policy during this period which has reduced the need for responsive support (such as stays on bailiff action, evictions and mortgage holidays). Numbers are</p>

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		<p>expected to increase once more as the interim measures end.</p>
<p>RES 22 - Re-sign and launch the Armed Forces Covenant and deliver the action plan by 2023</p>	<p>Corporate Resources <i>Cllr Powell</i></p>	<p>On track</p> <p>Due to the extension of Step 3 of the COVID-19 Roadmap to Recovery to 19th July 2021, the Victory Festival events scheduled for 17th July 2021 were cancelled. Plans are currently underway for a NEDDC Commemorating the Covenant Event in Autumn 2021. The Council's support for Armed Forces Week was publicised in June 2021 and information shared with the NED Armed Forces Community members who have registered for the service.</p>
<p>RES 23 - Develop an Older People's Strategy by September 2020 and deliver the Action Plan by 2023</p>	<p>Corporate Resources <i>Cllr Powell</i></p>	<p>On track</p> <p>The Digital Connect commission has been awarded to Citizens Advice Mid Mercia, who will commence the two-year project to support to those aged over 50 to increase their online skills and confidence on 19th July 2021. All older peoples groups/luncheon clubs registered for NEDDC support have been contacted to identify if any help is required to recommence post COVID-19 restrictions.</p>
<p>RES 24 - Develop the British Sign Language Action Plan by April 2020 for implementation in full by December 2023</p>	<p>Corporate Resources</p>	<p>On track</p> <p>Deaf Equality training to front line staff has been delivered. Consultation with the British Deaf Association was undertaken on the proposed CCTV in taxis policy to</p>

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	<i>Cllr Foster</i>		support the engagement pledge under the BSL Charter. The next significant pieces of work are production of BSL videos to support some key topics on the Council's website.
RES 26 - Support at least 20 projects per year through the Community Action Grants Fund	Corporate Resources <i>Cllr Powell</i>	On track	7 projects have been awarded a total on £3,039.81 within the quarter. An online application form has also been developed. Weekly promotion of successful projects has commenced through NEDDC social media.
RES 27 - Support at least 4 initiatives per year led by volunteers	Corporate Resources <i>Cllr Powell</i>	Covid affected	Two initiatives have been supported in depth, Wingerworth Men's Shed Group and SCAMWhere? Additionally, following COVID-19, offers for support have been made to all 14 older peoples' group/luncheon clubs who are registered for NEDDC support, in case they need help in reopening following restrictions.
RES 28 - Recruit 8 physical activities champions per year	Corporate Resources <i>Cllr Powell</i>	Covid affected	To date 0 physical activity champions have been recruited due to being COVID affected. During Q2 we hope to have fully re-engaged back into the Clay Cross community and start to recruit champions that can support physical activity and support those feeling lonely/isolated in the local community

Council Plan Target (Target date 31/03/23 unless stated otherwise)	Directorate/ Portfolio Holder	Q1 2021/22 Progress Update
RES 30 - Provide 10 waste, recycling and environmental advice to schools and community events per year	Environment <i>Cllr Cupit</i>	Covid affected Throughout the April to June no education events have been undertaken due to Covid19 restrictions and schools being on lock-down. However, continued education and awareness raising has been undertaken throughout this period with customers who's burgundy bin collections may have been delayed due to issues of contamination. Given learning priorities at this time and ongoing social distancing requirements, no school events are anticipated in the near future
RES 31 - Support at least 6 school climate change projects per year	Corporate Resources <i>Cllr Kenyon</i>	On Track The 2021/22 scheme will be open for applications in September 2021.
RES 32 - Monitor performance against the corporate equality objectives and publish information annually	Corporate Resources <i>Cllr Foster</i>	On Track The office based staff equality refresh programme has been completed. Materials have been produced for the operatives to be delivered via toolbox talks. A refresh is also being considered for Elected Members. Work continues on the BSL Charter Action Plan however some meetings with the British Deaf Association have been pushed back as they need to support the winding up of the Covid hotline. The team continues to support departments with advice especially around complaints

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		and hate incident reports. A light touch review of the Access for All statement, equality monitoring form and guidance is in process also.

Aim: Our Services - Delivering high quality, cost effective services by engaging with residents, partners and Council staff

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SER 01 - Deliver 22 service reviews by 2021	Corporate Resources	Achieved The Service Review process was incorporated into the Service Plan process which is now complete.
SER 02 - Deliver 4 employee liaison meetings annually	Corporate Resources <i>Cllr Foster</i>	On track Meetings will be scheduled for the remainder of the year following confirmation of the committee meetings schedule
SER 03 - Deliver £2m savings through the Transformation Programme by 2023 <u>Note</u> : Programme 2 started in 2018/19.	Corporate Resources <i>Cllr Kenyon</i>	On track £1.2m (60% of target) of the target achieved up to July 2020 when the approach was changed. Financial efficiencies are now identified through Finance led, annual 'line-by-line' budget reviews and the

Council Plan Target (Target date 31/03/23 unless stated otherwise)	Directorate/ Portfolio Holder	Q1 2021/22 Progress Update
		Transformation outcomes are delivered by 7 strategic projects.
SER 04 - Deliver 100 hours leadership training per year	Corporate Resources <i>Cllr Foster</i>	On track Further Leadership Training has been undertaken, with Mental Health Awareness and Resilience Training for Managers
SER 05 - Ensure that at least 50% of transactions are made through digital channels by Dec 2024	Corporate Resources <i>Cllr Kenyon</i>	On track 43.59% transactions measured are 'digital' (Q4, 2020-21) Online transactions (of those measured) are increasing on previous year. Examples: <ul style="list-style-type: none"> • Jan 2021 = 1383 (464 Jan 2020) – 198% increase • Feb 2021 = 956 (367 Feb 2020) – 161% increase • March 2021 = 768 (485 March 2020*) – 100% increase April 2021 = 1114 (281 April 2020) – 296% increase
SER 06 - Provide self-service access to all service areas by 2023	Corporate Resources <i>Cllr Kenyon</i>	On track New service area to using Self Service are Governance. More service areas are using the internal forms system. Most service areas have access to Self Service but the level of use needs to increase further which can only be done through policy changes and a change in culture. Environmental Health and Streetscene are key users, Revenues are increasing their use via increasing online forms, emerging users are Leisure, Communications,

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		<p>Planning and Economic Development. The need for COVID-19 related forms and online services continues with several grant funding forms being designed and implemented in January 2021. LEAN reviews help service areas identify where services can be moved online will begin shortly.</p>
SER 11 - Increase the number of pre-court and court enforcement actions taken by Community Safety	Environment <i>Cllr Powell</i>	<p>On track</p> <p>Community Protection Warning's x 17 Community Protection Notice x 3 Fix penalty notice - 2 Community Protection Warning x 0 Acceptable Behaviour Contract's x 0</p>
SER 12 - Ensure that monthly car parking patrols are undertaken outside schools within the District	Environment <i>Cllr Cupit</i>	<p>Covid affected</p> <p>Patrols and visits to begin again in October 2021 with the new school year, depending on Covid-19 position</p>
SER 13 - Review enforcement services and develop and deliver a 2020-23 Environmental Health Improvement Programme	Environment <i>Cllr Cupit</i>	<p>On Track</p> <p>Review completed and service plan / improvement plan in development</p>

Council Plan Target (Target date 31/03/23 unless stated otherwise)	Directorate/ Portfolio Holder	Q1 2021/22 Progress Update
SER 15 - Deliver 6 Ward walks per year	Corporate Resources	<p style="text-align: center;">On Track</p> <p>No ward walks undertaken in quarter 1 Work is now underway to investigate this target, its aim and purpose and to put a plan in place to be able to deliver it.</p>
SER 16 - Attend 4 Parish Council Meetings per year	Corporate Resources <i>Cllr Foster</i>	<p style="text-align: center;">On track</p> <p>A new model code of conduct will be produced and training offered to District Councillors at Council in September. It is considered that we will record this session where possible to offer the recording out to Parish Councils. District Parish Liaison continues to meet on a quarterly basis to engage with Parish Councils. This objective will be reviewed with the monitoring officer to consider appropriate next steps after covid.</p>
SER 17 - Undertake a biennial customer satisfaction survey	<i>Corporate Resources</i> <i>Cllr Foster</i>	<p style="text-align: center;">Not started</p> <p>The Performance Team will produce an options papers once a strategic steer has been received. Currently a review of the corporate consultation post is being undertaken</p>
SER 18 - Review the Council's Petition Scheme by Annual Council 2020	Corporate Resources <i>Cllr Foster</i>	<p style="text-align: center;">Overdue</p> <p>Standards will consider this matter at their meeting in September</p>

Council Plan Target (Target date 31/03/23 unless stated otherwise)	Directorate/ Portfolio Holder	Q1 2021/22 Progress Update
SER 19 - Achieve a combined recycling and composting rate of 50% by March 2023	Environment <i>Cllr Cupit</i>	<p>Q1 (2021\22) performance is <u>estimated</u> on like Q1 (2019\20 Pre-Covid) performance due to Waste Data Flow information not being available until September 2021. It is estimated 6,108 tonnes of recyclable\compostable waste will be diverted yielding a combined recycling rate of 51% between April and June 2021.</p> <p>Q4 (2020\21) <u>actual</u> 2,202 tonnes of recyclable\compostable waste was diverted, yielding a recycling rate of 22.7% between January to March. Comparative performance with Q4 (2019\20) is 7% lower and influenced by Covid19. The combined Q1 and Q4 performance is 39.4% which is 7% lower when compared to 2019\20 performance</p>
SER 20 - Place 2 recycling promotions in NEDi News annually	Environment <i>Cllr Cupit</i>	Article placed in Spring edition of The News informing of green bin collection recommencement and promoting waste recycling (Burgundy Bin) and garden\food waste composting (Green Bin) to facilitate increased waste diversion from the residual waste (Black Bin) stream, reducing reliance of landfill and\or heat treatment. This was further complimented by a like article in the Summer edition thanking residents for their patience and

Council Plan Target (Target date 31/03/23 unless stated otherwise)	Directorate/ Portfolio Holder	Q1 2021/22 Progress Update
		understanding throughout the period (Feb\March21) when bringing the burgundy bin service in-house.
SER 21 - Undertake Local Environmental Quality Surveys to establish 96% relevant land surveyed meets grade B or higher cleanliness standards in line with Code of Practice for Litter and Refuse	Environment <i>Cllr Cupit</i>	On track Q1 (2021/22) LEQS's established 2.22% of streets and relevant land surveyed fell below grade B cleanliness standards resulting in 97.78% meeting the 96% target.
SER 22 - Undertaking cleansing of all District estate roads at least 4 times per year	Environment <i>Cllr Cupit</i>	On track Urbanised housing estate street cleansing is scheduled on quarterly frequencies and performance is measured by way of operational cleansing program returns. Following the impact of Covid-19, service delivery has returned to near-normal arrangements.
SER 23 - Complete the review of Planning Committee processes by 1 May 2020. Complete the implementation of all agreed actions by 1 May 2021.	Environment <i>Cllr Cupit</i>	Achieved All the actions points have been implemented. We are on a whole new set of improvement plan action points, but there is no need to add those to the latest Performance Plan as a future target.

North East Derbyshire District Council

Cabinet

9 September 2021

Funding to Voluntary and Community Organisations – Summary of Outcomes for 2020/21

Report of the Councillor Alan Powell, Portfolio Holder for Housing, Communities and Communications

Classification: This report is public

Report By: Tris Burdett, Partnership Development Officer

Contact Officer: Tris Burdett, Partnership Development Officer

PURPOSE / SUMMARY

To provide an overview of the outcomes achieved in 2020/21 by voluntary sector organisations who were funded by the Council in April 2020.

RECOMMENDATIONS

1. Members are asked to note the content of the report.

Approved by the Portfolio Holder – Cllr. Alan Powell

IMPLICATIONS

Finance and Risk: Yes No

Details:

There are no financial implications in the current financial year. Any recommendations that may have future financial and risk implications will be considered at a later date in the commissioning cycle.

On Behalf of the Section 151 Officer

Legal (including Data Protection): Yes No

Details:

The monitoring arrangements form part of a legally binding Service Level Agreements with the Council. All data monitoring information and agreements are stored securely.

On Behalf of the Solicitor to the Council

Staffing: Yes No

Details:

There are no human resource implications as a result of this report.

On behalf of the Head of Paid Service

DECISION INFORMATION

Decision Information	
<p>Is the decision a Key Decision? A Key Decision is an executive decision which has a significant impact on two or more District wards or which results in income or expenditure to the Council above the following thresholds:</p> <p>BDC: Revenue - £75,000 <input type="checkbox"/> Capital - £150,000 <input type="checkbox"/></p> <p>NEDDC: Revenue - £100,000 <input type="checkbox"/> Capital - £250,000 <input type="checkbox"/></p> <p><input checked="" type="checkbox"/> Please indicate which threshold applies</p>	No
<p>Is the decision subject to Call-In? (Only Key Decisions are subject to Call-In)</p>	No
<p>District Wards Significantly Affected</p>	All
<p>Consultation: Leader / Deputy Leader <input type="checkbox"/> Cabinet / Executive <input type="checkbox"/> SAMT <input checked="" type="checkbox"/> Relevant Service Manager <input checked="" type="checkbox"/> Members <input checked="" type="checkbox"/> Public <input type="checkbox"/> Other <input type="checkbox"/></p>	Yes Details: Cllr. Alan Powell, Matt Broughton and Steve Lee.

Links to Council Ambition (BDC)/Council Plan (NED) priorities or Policy Framework including Climate Change, Equalities, and Economics and Health implications.

Key Council Plan priorities delivered through these commissions are: Protecting the most vulnerable in our community, actively seeking to prevent homelessness, tackling issues such as childhood obesity and lack of exercise and empowering and supporting local volunteers and organisations.

REPORT DETAILS

1 **Background** *(reasons for bringing the report)*

1.1 At Minute No. 186 (2013/14), Cabinet approved new commissioning and monitoring arrangements following a review of funding to voluntary and community sector (VCS) organisations. From 2013 Members received a series of annual presentations from the groups funded by NEDDC. In 2019 Cabinet agreed to instead receive an Officer summary report whilst retaining the option of requesting the organisations to present to Cabinet or Council as required.

2. **Details of Proposal or Information**

2.1 Investment in these voluntary organisations is measured in accordance with the Council Plan 2019/23 target to assist over 20,000 vulnerable and disadvantaged households year on year. The following shows the Council's overall investment and the number of vulnerable and disadvantaged households assisted since 2014/15:

Council Investment	Households assisted
2014/15 : £131,312	13,565
2015/16 : £132,799	18,319
2016/17: £132,799	19,861
2017/18: £132,799	20,832
2018/19: £132,799	22,944
2019/20: £136,085	29,896
2020/21: £136,085	18,981

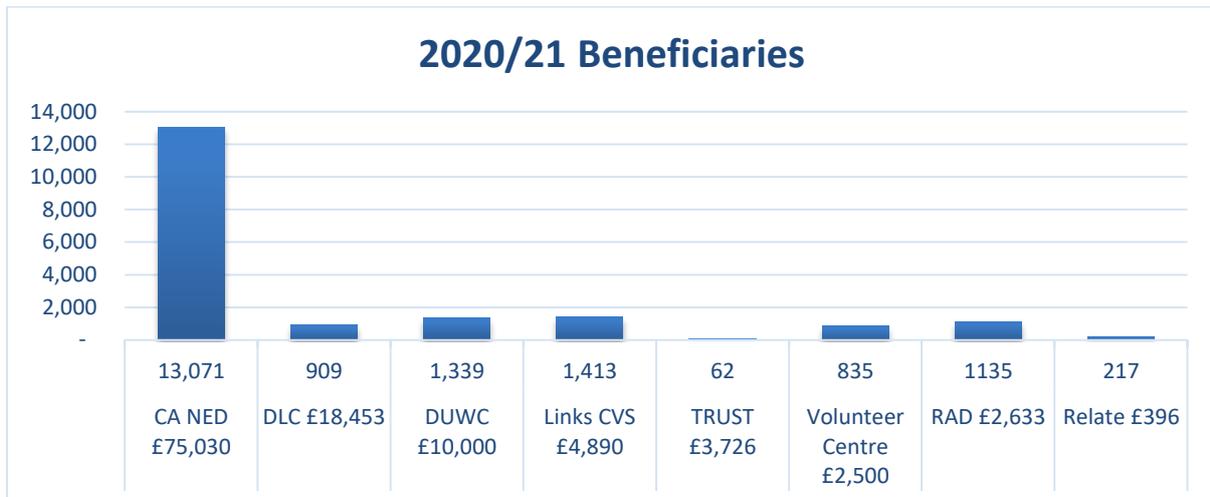
Please note the increase in 2019/20 and 2020/21 was to include the Eco-Schools grant scheme.

2.2 The monitoring exercise has shown an increase in customer demand for these services in recent years. It is noted that the COVID pandemic has had an impact on the number of households seeking advice and support during 2020/21. However, the Council can be reassured that its investment is targeting services to people in crisis and when it is needed the most:

- £10.00 per vulnerable household in 2014/15
- £7.00 per vulnerable household in 2015/16
- £6.70 per vulnerable household in 2016/17
- £6.40 per vulnerable household in 2017/18
- £5.79 per vulnerable household in 2018/19
- £4.55 per vulnerable household in 2019/20
- £7.17 per vulnerable household in 2020/21

2.3 The data collected helps to highlight demand on specific issues, and services from specific communities, enabling the identification of 'hot-spot' areas within the District. The graph below illustrates the number of beneficiaries each

organisation has supported, together with the amount of grant funding received, for 2020/21:



2.4 The organisations were re-commissioned in April 2020 and each has provided information on how their activity has helped to deliver Council Plan 2019/23 priorities. Further information can be found in Appendix 1. The outcomes of the current commissions for 2021/22 will be reported in autumn 2022.

2.5 A summary of the core aims of the organisations, the top three issues as to why residents/groups sought advice or support and the impact/recovery from COVID is as follows:

2.5.1 Citizens Advice - North East Derbyshire (CA NED)

Provides free, confidential, impartial and independent advice to enable local residents to deal with a wide range of issues from money advice to housing, employment, consumer issues and benefits.

Assisting 13,071 residents in 2020/21, the top three issues were:

- 1) Welfare Benefits
- 2) Universal Credit
- 3) Debt

Impact of COVID:

- Face to face appointments replaced by over the phone consultations
- Some face to face contact between August and October 2020 took place due to outdoor pop up advice tents at local supermarkets
- Fewer clients approaching CANED for help but those requiring assistance have had more complex issues and situations
- Decrease in approaches from clients with disabilities and long term health conditions, likely due to favouring face to face contact
- Decrease in clients seeking debt advice, likely due to Government measures on stay on bailiff action and mortgage holidays
- Increase in young people seek employment advice.

Post COVID recovery:

- Aim to resume normal service from May onwards, freephone advice line will continue

- Face to face appointments at GP surgeries and community locations to resume when allowed
- Drop in advice session in Clay Cross to resume when allowed.

2.5.2 Derbyshire Law Centre (DLC)

A not-for-profit legal practice providing free legal advice and representation to disadvantaged people. This ensures local communities, in particular disadvantaged communities, have access to the law and legal redress to enforce their civil rights.

Assisting 909 residents in 2020/21, the top three issues were:

- 1) Employment (in the first 6 months of the pandemic)
- 2) Housing
- 3) Debt

Impact of COVID:

- From mid-March 2020, work has been conducted remotely via telephone, email and video calls with face to face and home visits cancelled
- Employment enquires significantly increased with advice provided on furlough, job losses and businesses closing
- Housing and debt advice demand increased due to challenges of COVID
- New funding secured to developed webpage with Coronavirus and employment advice
- Volunteer numbers reduced by 50%.

Post COVID recovery:

- From September 2020 a county court duty scheme operated from Chesterfield County Court representing tenants and mortgagees
- Visits to bed and breakfast and hotels to work with homeless people temporary housed during COVID
- Partnership work with key organisations, agencies and voluntary sector including NEDDC on homeless prevention work.

2.5.3 Derbyshire Unemployed Workers Centre (DUWC)

Provides free, confidential, impartial and independent advice to enable residents to deal with employment issues, welfare rights, poverty, housing, money management.

Assisting 1,339 residents 2020/21, the top three issues were:

- 1) Personal independence payments
- 2) Universal Credit
- 3) Employment and support allowance

Impact of COVID:

- Reduction in funding and enforced closure of outreach venues has impacted in the number of people from NED accessing the service
- Also the postponement of benefit assessments and closure of Tribunal Suite meant that only telephone Appeals could be heard (Conference calls)
- Backlog of work beginning to impact on organisation.

Post COVID recovery:

- Service to open for face to face when safe to do so, helpline in place under lockdown measures
- People in North East Derbyshire are accessing services at the usual advice points as well as Alfreton, Staveley and Chesterfield.

2.5.4 Links CVS

Helping voluntary and community groups by providing advice, support and training. Also working in partnership with a network of agencies.

Assisting 116 groups, it is estimated that 1,413 residents were supported in 2020/21. The top three issues groups sought assistance for were:

- 1) COVID Funding
- 2) Governance
- 3) Food Poverty

Impact of COVID:

- Offering advice and support via telephone, Zoom and email bulletins
- COVID likely to have impacted on lower number of groups and people seeking support, many groups unable to operate throughout pandemic
- Groups seeking advice maintaining buildings and paying rent due to a fall in income, groups concerned about long term future, loss of members, subscription fees and unable to raise funds
- Continued to hold funding workshops and lunch & mingle events via Zoom with regular information via email circulated to groups and subscribers.
- Provided initial response to NED residents who require assistance with food and medicine deliveries at the start of the pandemic.

Post COVID recovery

- Anticipate that groups will seek advice regarding volunteering, governance and organisational policies and matters
- Will assist with funding and financial advice
- Continue to co-ordinate networks including Climate Change Alliance and Equality & Diversity Network.

2.5.5 Trade Union Safety Team (TRUST)

To support NED residents diagnosed with an injury at work by offering diagnostic testing for industrial Deafness and Vibration White Finger, support and lay counselling for people suffering from tinnitus and provide advice and guidance on asbestos related disease.

Assisting 62 residents in 2020/21, the three top reasons why service users engaged with TRUST were:

- 1) Accessible during this time
- 2) Quality of the service
- 3) Continue / ongoing support.

Impact of COVID:

- Unable to promote services at community events therefore impacting on the number of people seen

- Community helpline has continued as well as an increase presence on social media
- Services promoted via the North East Derbyshire Together Events Directory as well circulating their Wellbeing magazine
- Residents grateful for TRUST maintaining the service during COVID.

Post COVID recovery:

- Continue to support residents who require support and advice
- Working in partnership with Derbyshire Voluntary Action to support people affected by mental health issues and social isolation.

2.5.6 Volunteer Centre

Provides a brokerage service to potential volunteers including support and advice. Funding was utilised to support residents in North East Derbyshire by delivering food parcels via the To Your Door project to vulnerable residents, delivered by volunteers.

Assisting 835 residents to access food parcels in 2020/21, the top three issues were:

- 1) No one else to turn to
- 2) Trusted organisation
- 3) Free service

Impact of COVID:

- Unable to hold outreach sessions during COVID pandemic
- Increase in the take up of service, particularly in Dronfield with noted increase in demand in the south of the District in areas such as Morton, Stonebroom, Higham and Shirland
- Comparisons with other centres providing similar services in Derbyshire demonstrate Volunteer Centre had a higher take up.

Post COVID recovery

- To Your Door service likely to be required post COVID
- Undertaking a survey with volunteers and service users who joined the shopping service last year to establish satisfaction levels
- Restarting outreach service across the District.

2.5.7 Rural Action Derbyshire (RAD)

Support a range of services and co-ordinated activity to support communities in North East Derbyshire District. Rural Action Derbyshire provides services to the whole of Derbyshire and represents the interests of the rural community countywide. In recent years provided a greater focus on economic partnerships and the needs of the rural economy particularly food and farming.

Assisting 1,135 residents directly, the three top issues were:

- 1) Food poverty
- 2) Community buildings
- 3) Transport

Impact of COVID:

- Most activities have been maintained
- Ongoing support to village halls that have closed as result of COVID.

Post COVID recovery:

- Continue to deliver activities and services
- Deliver Coronavirus 'After Shock' Training Programme to support village halls re-opening.

2.5.8 Relate

To offer a range of counselling services to support the needs of the residents of North East Derbyshire.

Assisting 217 residents in 2020/21, the three top issues were:

- 1) Communication problems
- 2) Mental health problems
- 3) Infidelity

Impact of COVID:

- Continued to deliver services via telephone and webcam throughout pandemic.

Post COVID recovery:

- Continue to deliver services.

2.5.9 Community Action Grants

20 groups were funded totalling £9,839.50 within the 2020/21 and the 2021/22 scheme is progressing well. On line application form has now been established to make it easier to apply.

2.5.10 Eco-Schools

5 schools supported in 2020/21. Unfortunately due to COVID-19 the schools were focused on establishing remote learning and this grant was less of a priority for them. Eco-Schools grants for 2021/22 will be launched this September and again an online form has been developed.

3 Reasons for Recommendation

- 3.1 To ensure that the Council maximises efficiencies and outcomes through commissioning voluntary sector organisations to help achieve the Council's Priorities.

4 Alternative Options and Reasons for Rejection

- 4.1 No alternative options are considered appropriate as the aim of the aforementioned review was to increase transparency and accountability of commissioned services.

DOCUMENT INFORMATION

Appendix No	Title
1	VCS Support Organisations Funded - Summary of Achievements 2020/21.
Background Papers (These are unpublished works which have been relied on to a material extent when preparing the report. They must be listed in the section below. If the report is going to Cabinet (NEDDC) or Executive (BDC) you must provide copies of the background papers)	
N/a	

Cabinet Report - Funding to Voluntary and Community Organisations – Summary of Outcomes 2020/21

Appendix 1 – VCS Support Organisations Funded - Summary of Achievements 2020/21.

Please note the following information has been taken directly from the monitoring reports returned by the organisations below.

	Protecting the most vulnerable in our community	Actively seeking to prevent homelessness	Tackling issues such as childhood obesity and lack of exercise	Empowering and supporting local volunteers and organisations
Citizens Advice - North East Derbyshire	Despite seeing a decrease in the percentage of our clients having a disability or long term health condition (generally around 65%) during 2020/21 58% of our clients were within this group, some of the most vulnerable people in the community. We provided a freephone outside of our drop in building for use to contact us and from January our main Adviceline number has been free for clients to use. From May 2021 we will be resuming face to face work which is the access route that the most	By providing advice and options for clients who are homeless or at risk of homelessness we are able to prevent homelessness, for example by advising them of their right to remain in the property until a landlord is granted an eviction order or supporting a client to set up a payment plan to a landlord in order to prevent possession action. We also signpost to relevant housing providers, NEDDC and Derbyshire Law Centre where appropriate.	n/a	We currently have 16 volunteers who regularly work with us and another 6 who are in training. This year we have increased the options available for volunteers, offering a range of roles (back office and client facing) and the option to work remotely. We have successfully recruited 4 social media volunteers who are at university or are graduates and by volunteering with us they are building their experience and portfolio of work which will strengthen their opportunities for gaining paid work.

	Protecting the most vulnerable in our community	Actively seeking to prevent homelessness	Tackling issues such as childhood obesity and lack of exercise	Empowering and supporting local volunteers and organisations
	vulnerable of clients prefer to use.			
Derbyshire Law Centre	Derbyshire Law Centre specialises in social welfare law. All our clients are vulnerable when they come to us for advice, assistance and representation service. We work together with other advice agencies ensuring that the vulnerable NEDDC residents are protected through having their basic problems resolved. For e.g., ensuring that they have a roof over their heads, enough to heat and eat, has a job that brings in income, gaining EU / British settlement status, ensuring that they are claiming benefits, their incomes maximised, learn how to manage/budget their money better, learn how to manage and keep	Derbyshire Law Centre works together with NEDDC and associated housing associations and private landlords to prevent homelessness. We have a team of 6 Homelessness Prevention lawyers all working together in partnership with VCS agencies, local and public authority in the prevention of homelessness.	Not applicable.	Covid-19 restriction have reduced the number of volunteers by over 50%. For a year, they were prevented from volunteering until we were equipped to enable them to volunteer remotely. However, we have taken on our first remote volunteer who contributed his free time to undertake some digital marketing and analytical work. This has proven to be hugely beneficial for the organisation and there are plans underway to recruit more remote volunteers during 2021.

	Protecting the most vulnerable in our community	Actively seeking to prevent homelessness	Tackling issues such as childhood obesity and lack of exercise	Empowering and supporting local volunteers and organisations
	their tenancies as well as preventing homelessness.			
Derbyshire Unemployed Workers Centre	Many of the people who use our services are vulnerable, disadvantaged, or both. We see many people who are either disabled or have health limiting conditions. Our Income maximisation work is crucial to the most vulnerable. The DUWC lobbies and works with others across the community and voluntary sector in order to eradicate poverty. We aim to give a voice for those unemployed, on benefits and in precarious work.	Many of the people who use our services are vulnerable, disadvantaged, or both. We see many people who are either disabled or have health limiting conditions. Our Income maximisation work is crucial to the most vulnerable. The DUWC lobbies and works with others across the community and voluntary sector in order to eradicate poverty. We aim to give a voice for those unemployed, on benefits and in precarious work.	Many of the people who use our services are vulnerable, disadvantaged, or both. We see many people who are either disabled or have health limiting conditions. Our Income maximisation work is crucial to the most vulnerable. The DUWC lobbies and works with others across the community and voluntary sector in order to eradicate poverty. We aim to give a voice for those unemployed, on benefits and in precarious work.	Many of the people who use our services are vulnerable, disadvantaged, or both. We see many people who are either disabled or have health limiting conditions. Our Income maximisation work is crucial to the most vulnerable. The DUWC lobbies and works with others across the community and voluntary sector in order to eradicate poverty. We aim to give a voice for those unemployed, on benefits and in precarious work.
Trade Union Safety Team – TRUST	Our services are aimed at some of the most vulnerable in NED Communities, those who have been made ill by	n/a	n/a	We have supported other organisations during the pandemic. As mentioned above the NED Together as well as Derbyshire Voluntary Action. With DVA we established an online

	Protecting the most vulnerable in our community	Actively seeking to prevent homelessness	Tackling issues such as childhood obesity and lack of exercise	Empowering and supporting local volunteers and organisations
	work. We have supported those people who have been the most vulnerable during the pandemic (those diagnosed with respiratory conditions) as well as people suffering from mental health issues caused by their ill-health or Tinnitus. COVID has resulted in more people experiencing tinnitus as well as exacerbating mental health problems and isolation.			poetry group for those people who were isolated, struggling with mental health and wished to undertake creative exercises which we know helps with relaxation and boosts mental health.
Links CVS	This year the focus has been on residents who have suffered from the effects of Covid. The pandemic has highlighted the inequalities that already existed for marginalised communities. People living in deprived communities, more people on benefits and BME people are some of the	While we don't directly support homeless people we do support Pathways, Rykneld Housing, Church on the Bus, Derbyshire Law Centre, Derbyshire Unemployed Workers Centres', New Hope Community Church to deliver their services.	We continue to work with sports groups, walking groups and community groups that provide exercise classes. We worked with the Active Partners Trust to help groups to apply for grants based on long term healthy activities. We support organisations working with children through the Children &	Empowering and supporting local volunteers and organisations is an essential function of Links. Many of the local groups that Links work with are both volunteers led and community based. Moreover, Links has a very positive working relationship with Chesterfield Volunteer Centre. As a result, Links strongly believe it is helping the Council to fulfil this

	Protecting the most vulnerable in our community	Actively seeking to prevent homelessness	Tackling issues such as childhood obesity and lack of exercise	Empowering and supporting local volunteers and organisations
	<p>communities more likely to catch Covid and become seriously ill or even die. We also initially responded to requests from NED residents via the Community Response Unit to ensure they had access to food and medicine. We worked with Derbyshire Voluntary Action (DVA) and The Volunteer Centre (VC) to co-ordinate this response and disseminate information about food banks, food delivery and support for people who were self-isolating or shielding.</p>		<p>Young People's Wellbeing Network disseminating information about health and wellbeing.</p>	<p>priority by providing the ongoing information, advice and support to these local groups. Covid: In partnership with DVA, VC and several mutual aid groups we have kept up-to-date a directory of help available at a neighbourhood level. This is available to anyone via the internet/social media. It has been invaluable in signposting individuals to the help they need. The longer that lockdowns continue groups will have challenges in starting up again. Staff may have been made redundant or left, volunteers, particularly elderly people may have stopped offering their services. They will need to recruit new staff/volunteers. Remaining staff and volunteers may be exhausted and suffering from burn out which could result in mental health issues. Governance We envisage that local organisations and volunteers will continue to need support and advice on the following:</p>

	Protecting the most vulnerable in our community	Actively seeking to prevent homelessness	Tackling issues such as childhood obesity and lack of exercise	Empowering and supporting local volunteers and organisations
				<p>a) Starting new groups, which includes: governing document, bank account, forming a committee, roles & responsibilities of committee members/trustees/directors, insurance.</p> <p>b) Developing groups, including limited liability/charity registration, staffing, relevant policies, service delivery.</p> <p>c) Financial/business/strategic planning, HR. We have continued to advise on safe working alternatives.</p> <p>Funding There has been a considerable amount of Covid funding to help groups to provide services during the pandemic. However, many groups were concerned about their long-term future – some funders e.g. Severn Trent, NLCF, Foundation Derbyshire re-opened their community funds. We have supported groups to look at their options and to plan for a more sustainable future. This involved doing organisational health checks, working with committee members and trustees</p>

	Protecting the most vulnerable in our community	Actively seeking to prevent homelessness	Tackling issues such as childhood obesity and lack of exercise	Empowering and supporting local volunteers and organisations
				<p>at a strategic level to plan for the future.</p> <p>Insurance companies also increased their premiums due to Covid – we helped groups find alternatives.</p> <p>Banks also stopped accepting applications for community accounts or making changes to their signatories; we provided an information sheet indicating the most supportive banks.</p> <p>We co-ordinate the following networks: Climate Change Alliance – partnership with Transition Chesterfield, Plastic Free Chesterfield, Greenpeace, Chesterfield Borough Council Equality & Diversity Network – partnership with equality groups, e.g. Our Vision Our Future, Derbyshire LGBT+, Chesterfield Borough Council Equality & Diversity Forum, Derbyshire County Council & BME Forum.</p>
Volunteer Centre	As mentioned earlier this service was generated to assist those shielding and self-isolating during the lockdowns of the Covid pandemic. The people we were dealing with were,	Our service did little to prevent homelessness, but then this was not its remit or guiding principle.	Again our main function was to make sure people received the groceries they needed and we were not in a position to judge their food orders. However, the staff taking	We worked tirelessly with a large group of volunteers from all walks of life. Retired people wishing to help during a national emergency; furloughed staff looking for something to fill their days and people who had been pointed towards the NHS Responder database

	Protecting the most vulnerable in our community	Actively seeking to prevent homelessness	Tackling issues such as childhood obesity and lack of exercise	Empowering and supporting local volunteers and organisations
	without doubt, at their most vulnerable. Not only did we provide them with a valuable shopping and prescription pick up service, but they also got to see and interact with a friendly face. For some this was more important than the shopping delivery itself.		those orders could, and did, suggest healthier options for certain people.	but had not been picked up via that system. All of them were utilised in some way. Equally were able to assist local organisations in their own delivery during Covid.
Rural Action Derbyshire	Community Halls are a vital space for local communities to gather, especially for vulnerable and disadvantaged people. The past year has seen legislative changes to the ways community halls and buildings can operate. We provide training seminars online so communities are taught how to re-open their community spaces safely, according to the latest Coronavirus stage of “unlocking”. This has also been important as these spaces are often used as	Within Derbyshire there are areas of deprivation and poverty. The isolation of rural living can exacerbate this situation as services and infrastructure move further into towns and cities. Factors which exacerbate this issue are: poor transport links, reduced access to jobs and training and a focus on urban development over rural. Working in partnership with a number of stakeholder organisations from private, public and voluntary sector, Rural Action Derbyshire is helping to address the disadvantage that many	RAD does not currently directly work with children or exercise schemes. However, through Wheels to Work and Wellbeing we have provided over 200 bicycles to provide healthy and safe transport options for key workers. Through Feeding Derbyshire we encourage healthy diet as part of our work with food banks, community cafes, school breakfast clubs and holiday hunger projects. Childhood obesity is clearly linked to unhealthy	Many of our projects rely on volunteers. For example we currently have a team of 6 volunteers providing support to the chaplaincy team. Some of them are farmers who can provide practical hands on support to help someone in need, others provide that all important listening ear and can signpost to sources of help or advice. Throughout the pandemic they have been maintaining regular phone calls to people who are lonely, isolated or struggling with their mental health. We have recruited 10 Cyber Buddies who have been helping people get on line, an essential skill during the pandemic. This has helped people connect with loved ones as well as carry

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	<p>polling stations to facilitate the electoral process. Community halls have also proven to be valuable assets, as places of community cohesion and involvement through volunteering and trustees.</p> <p>Digital Champions We currently have 10 trained Digital Champions who have been volunteering to assist vulnerable individual's access vital online services and become more confident in their use of technology. Digital Champions have shown huge resilience and adaptability over the past year as we have seen a sharp rise in services move online. We hope to further assist vulnerable individuals through the Digital Hubs project as restrictions ease. Morton Village Hall have shown interest in setting a Digital Hub for their community building.</p>	<p>Derbyshire residents are facing. The number of residents requiring support has increased over the pandemic, especially the demand for food banks and meals through the Feeding Derbyshire network</p> <p>Financial Inclusion Working with organisations such as Financial Action and Advice Derbyshire, we have increased awareness on financial instability including housing, welfare benefits, banking, affordable housing and illegal money lending. Rural Action Derbyshire is the lead body for Feeding Derbyshire which provides the infrastructure support for financial inclusion and financial capability work.</p> <p>Rural Hardship Fund – we launched a scheme to provide support for people in severe financial or emotional distress due to Covid. So far we have supported 12 people and spent £2500 on cash grants or purchases of household items.</p>	<p>diets and all the food provided by Fareshare to our groups is healthy, nutritious and balanced avoiding high levels of sugar. Many children and families received meals cooked through our Batch Cook scheme. We took care to monitor the sugar content of the dishes offered and ensured that meals included fresh fruit and veg and quality sources of protein including meat, fish and pulses.</p>	<p>out practical tasks such as online shopping. We have also launched the Willows project raising awareness and challenging attitudes to rural domestic abuse. We are recruiting and training a network of Willows volunteers who can raise awareness of domestic abuse in their communities and help victims' access support and advice. Feeding Derbyshire supports around 72 organisations from foodbanks to community cafes, food pantries to holiday hunger projects. We provide food through contract with Fareshare East Midlands, provide networking and training, practical advice and support and raise funds on their behalf. All of these projects rely on volunteers to help run their services. The pandemic meant that many volunteers were needed as the demand for food increased by more than double previous levels. We played our part in mobilising the volunteer response through our membership of the Voluntary and Community Sector Emergency Partnership by working with other Local Infrastructure Organisations to ensure that volunteers were supported to carry</p>

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	<p>Oil Buying Scheme We currently have 64 members in NED (a rise from 54 in 2019-20). Across all members in Derbyshire this collectively saved them £42,788.24</p> <p>Suicide Awareness Training Rural Action Derbyshire has been delivering suicide awareness training (SAT) throughout Derbyshire since 2009. This continued support has met demand for the free training course which helps people recognise the signs, know how to help someone who is having suicidal thoughts or someone who has been affected by suicide. The training has been redesigned so that it can be delivered virtually and now comprises an online learning element together with an interactive zoom session. Feedback has been excellent from</p>	<p>We have not received any referrals from people resident in NED to date.</p>		<p>out their roles, and that groups were supported with sufficient resources to meet needs.</p> <p>Sadly many village halls have been closed for most of the past year. Many of them are entirely run by volunteers and they have found the legislation and guidance around Covid extremely difficult to navigate. The Community Buildings Advisory Service - directly supported 214 community groups and parish councils on a wide range of managerial issues relating to village & community halls, mainly Coronavirus related issues. Updated halls on the continuously changing Government regulations using ACRE's Re-opening Information Sheet and resources (8 versions), through 24 E-bulletins to over 280 community buildings, dedicated webpage and social media. The news updates have been particularly beneficial to halls to help them 'make sense' of the complex and ever changing Government Guidance. Halls have tended to wait for ACRE's interpretation of the various legislation, rather than directly act on it themselves.</p>

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	<p>attendees with 100% being satisfied with the content and delivery of the course. 6 courses took place during the year with 59 attendees, 14 of whom were from NED. Additionally, the Derbyshire Rural Chaplaincy has been supporting farmers and families over what has been an extremely challenging year for the agricultural sector by making 100s of phone calls. There is now a volunteer based in north eastern Derbyshire meaning that face to face support will be available to NED farmers if needed in the future.</p> <p>Domestic Abuse Awareness In March 2021 we launched the Willow Project which seeks to address the issue of Domestic Abuse in rural communities. The project also released a high quality 20 minute film on rural</p>			<p>Coronavirus 'After Shock' Training Programme – prepared an online programme to support halls through the unprecedented challenges caused by the pandemic. 8 sessions delivered to 120 delegates on topics such as future financial sustainability, health & hygiene, digital marketing & social media and how to recruit and retain volunteers. Halls were encouraged to focus on future opportunities arising from the pandemic and adapt to new challenges, e.g. to capitalise on the 'Covid community spirit', more people working from home, etc. A recording of each session was made available on our website, enabling more halls to access the training.</p>

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	<p>Domestic Abuse and training based on the film was offered. 75 people registered for tickets for the online event and was promoted by the office of the Derbyshire Police and Crime Commissioner. Working alongside stakeholders we now have 6 trained Willow Champions across Derbyshire who are aware of the signs of Domestic Abuse and able to signpost victims to support networks.</p> <p>Wheels to Work Disadvantaged individuals rely on transport infrastructure to attend work, however the lack of provisions between job seeking and starting employment. Rural Action Derbyshire have distributed 241 bicycles to key workers and purchased 4 e-bikes to help keep people mobile whilst they wait for a test date. As test centres have</p>			

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	<p>been closed through the pandemic (briefly open again in September and November) there is a backlog of CBT tests and training since re-opening on 12 April 2021. We have also been awarded additional funding to run an electric vehicle pilot in North East Derbyshire. On top of this, we are developing</p> <p>Suicide Awareness Training Rural Action Derbyshire has been delivering suicide awareness training (SAT) throughout Derbyshire since 2009. This continued support has met demand for the free training course which helps people recognise the signs, know how to help someone who is having suicidal thoughts or someone who has been affected by suicide. The training has been redesigned so that it can be</p>			

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Relate	Provided an uninterrupted counselling and support	n/a	n/a	n/a

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	service to all members of the community and 85% have been able to access free of charge thanks to grants specifically received for vulnerable cohorts.			

Agenda Item 8

By virtue of paragraph(s) 3 of Part 1 of Schedule 12A of the Local Government Act 1972.

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